

QUALITY, OCCUPATIONAL HEALTH , SAFETY AND ENVIRONMENT POLICY

Tuniship- an international logistics service company – is committed to providing innovative and diverse services in maritime, air, and land transport. Its growth and sustainability are based on customer and employee satisfaction, as well as the excellence of its economic performance.

In the face of these challenges, we have adapted an integrated management system in compliance with the requirements of the ISO 9001:2015, ISO 45001:2018, and ISO 14001:2015 standards, and we are committed to:

- Strengthen customer satisfaction and ensure the compliance of our suppliers.
- Ensure compliance with our obligations, including legal and regulatory requirements.
- Consider the expectations and needs of relevant stakeholders.
- Encourage consultation, participation, and active involvement of our staff at all levels.
- Identify, eliminate hazards, and reduce health and safety risks at work.
- Provide safe and healthy working conditions to prevent occupational injuries and diseases.
- Protect the environment by integrating a sustainable development approach.
- Continuously improve our IMS-QSE system by optimizing our performance, quality of work life, and cost control.

We have set the following strategic objectives:



IN QUALITY:

- **ENSURE TIMELY RESPONSE TO CUSTOMER INQUIRIES.**
- **ENSURE SERVICE QUALITY**
- **DEVELOP EMPLOYEES' SKILLS.**



IN OCCUPATIONAL HEALTH AND SAFETY

- **AIM FOR "ZERO ACCIDENTS"**
- **PREVENT OCCUPATIONAL DISEASES AND PSYCHOSOCIAL RISKS**
- **REDUCE RISKS IN THE WORKPLACE**



IN ENVIRONMENT :

- **PREVENT ENVIRONMENTAL IMPACTS.**
- **REDUCE ENERGY CONSUMPTION.**
- **OPTIMIZE THE USE OF NATURAL RESOURCES**

We are all involved in the development, implementation, and continuous improvement of processes. Each of us actively participates in the management of the IMS-QSE system, promotes the QSE culture within Tuniship, and communicates its operation at all levels of the organization.

The IMS-QSE Manager, **Mrs. Malek CHAOUCH** is fully empowered to achieve the expected results of our IMS-QSE system;

We rely on the commitment of each team member to ensure the effective and sustainable deployment of our policy on Quality, Occupational health ,safety, and Environment.

GENERAL MANAGER
HASSEN YOUNSI
15/03/2025